

# Processing & Cancellation Fees

## What is the Processing Fee?

The processing fee is £298.80 (inclusive of VAT) and is payable when you place your order. This fee is to cover our costs in the administration, sourcing, ordering and delivering of your vehicle. For the avoidance of doubt no element of this fee is related to the administration of the finance application or liaising with the finance provider on your behalf for which no fee is charged. Please refer to our [Cancellation Policy](#) for more information on when the processing fee may be refundable.

## What is the Cancellation Fee?

The cancellation fee is the equivalent of three months' rentals of the vehicle ordered (inclusive of VAT) and is payable in the event that you cancel your order after we have ordered your vehicle with the supplying dealer and the supplying dealer has confirmed to us in writing that the order we have placed is irrevocable and/or we incur a charge from the supplying dealer in respect of the cancellation. The cancellation fee is to cover the costs we incur which may include (but not be restricted to) administrative time, loss in value of the vehicle after registration and disposal costs. For the avoidance of doubt no element of this fee is related to the administration of the finance application or liaising with the finance provider on your behalf for which no fee is charged.